

# REPORT A SCAM TO:

## Office of Fair Trading

[www.qld.gov.au/fairtrading](http://www.qld.gov.au/fairtrading) | 13 QGOV (13 74 68)

- **Travelling con men**  
bitumen laying, tree lopping, home maintenance services
- **Car boot traders**  
electronic equipment being sold in a public place like a car park
- **Health and medical scams**
- **Pyramid selling schemes**
- **Pricing and advertising scams**

Include in your report:

- the location
- the date and time
- the description of the trader, their vehicle and registration number
- what they said or offered you.

## Scamwatch

[www.scamwatch.gov.au](http://www.scamwatch.gov.au)

- **Fake competitions and prizes**
- **Investment or get-rich-quick schemes**  
sports betting
- **Inheritance/financial windfall scams**
- **Up-front payments scams**  
false billing, cheque overpayments
- **Dating and romance scams**

The Scamwatch website has more information on these types of scams.

The Australian Competition and Consumer Commission use the reports made to Scamwatch to monitor marketplace trends and educate consumers about avoiding scams.

## ReportCyber

[www.cyber.gov.au](http://www.cyber.gov.au)

- **Identity theft**
- **Cyber bullying**
- **Buying or selling goods online where up-front payment is sought for products that don't exist**
- **Computer hacking and attacks on computer systems**
- **Illegal and prohibited content**
- **Online child sexual abuse material**

Your report will be assessed and may be referred to the police for investigation.

The ReportCyber website has more information about protecting yourself and your family from cybercrime.

Report international scams to **ECONSUMER.GOV** | [www.econsumer.gov](http://www.econsumer.gov)

# GET HELP FROM:

## Office of Fair Trading

[www.qld.gov.au/fairtrading](http://www.qld.gov.au/fairtrading)

Make an official complaint if you have been personally affected by:

- travelling con men
- car boot traders
- investment or get-rich-quick scheme
- pyramid selling schemes
- up-front payment scam
- dating and romance scam.

## IDCARE National Identity and Cyber Support Service

[www.idcare.org](http://www.idcare.org) | 1800 595 160

**iDcare** is a free government funded service which will work with you to develop a specific response plan to your situation and support you through the process.

The service provides '*first aid*' when you have been personally affected by a scam.

## Victims of Commonwealth identity crime

[www.homeaffairs.gov.au](http://www.homeaffairs.gov.au)

If you have been personally affected by identity crime, apply for a Commonwealth Victims' Certificate. A certificate helps support your claim and can be used to help re-establish your credentials with government or financial institutions.

Follow the links:  
Home/About us/Our functions/  
Criminal Justice/Protect your identity

## Queensland Police Service

[www.police.qld.gov.au/stations](http://www.police.qld.gov.au/stations)

Make an official complaint to your local police station if you have been personally affected by:

- email spam and phishing
- identity theft
- cyber bullying
- issues with buying or selling goods online (paid up-front for products that don't arrive or don't exist)
- attacks on computer systems
- illegal and prohibited content
- online child sexual abuse material.

## YOUR BANK

If applicable, contact your bank or financial institution as soon as possible. They may recommend cancelling and reissuing your credit or bank cards.